

Legal Pack

[Terms of Use & Legal Disclaimer](#) · [Privacy Policy](#) · [AI Use Notice](#)

PulseGloba — air-gapped AI automation for small business

Effective June 17, 2026

PulseGloba provides technology-automation services only. It is not a law firm, accounting firm, or other professional-services firm. All AI output is an unverified draft requiring review and approval by the client before use. This pack is provided for your reference; the binding agreement for any engagement is a separately signed Master Service Agreement.

Terms of Use & Legal Disclaimer

Effective date: June 17, 2026 · Last updated: June 17, 2026

1. Scope of services — technology automation only

PulseGloba ("PulseGloba," "we," "us," or "our") provides custom software development and technology-automation services for routine business tasks. Our tools generate drafts, extract data, and organize information to improve administrative efficiency. We build standalone, "air-gapped" tools that do not connect to, write to, or modify a client's core software (such as accounting, CRM, or scheduling systems).

2. No professional advice

PulseGloba is a technology provider — not a law firm, accounting firm, tax advisor, or other professional-services firm. We do not provide legal, financial, accounting, tax, or other professional advice. Nothing on our website or produced by our tools is professional advice or should be relied upon as such. Consult a qualified, licensed professional for advice about your specific situation.

3. AI-generated content — unverified drafts requiring human approval

You understand and agree that:

- Our services use artificial intelligence to generate content ("AI Content"). AI systems are imperfect and may produce inaccurate, incomplete, or fabricated information ("hallucinations").
- All AI Content is an **unverified draft only** — never a finished work product.
- It is a condition of using our services that a qualified person on the client's side independently reviews, verifies, and expressly approves all AI Content before it is sent, published, exported, relied upon, or used. **No AI Content may be used without this human validation step.**

4. Your responsibilities

The client, and not PulseGloba, is solely responsible for the final accuracy and appropriateness of any content used in its business; the decision to use, edit, or discard AI Content; all outcomes arising from AI Content the client has approved; and ensuring its use complies with all applicable laws, including the TCPA for text messages, the CAN-SPAM Act for commercial email, and applicable data-privacy laws.

5. Third-party AI providers

Our services rely on third-party AI models (for example, OpenAI and Anthropic). Those providers do not warrant that AI output is free of third-party intellectual-property claims. PulseGloba provides AI Content on an "AS IS" basis and makes no warranty that its use will not infringe the rights of any third party.

6. Disclaimer of warranties

THE WEBSITE AND SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. PULSEGLOBA DISCLAIMS ALL WARRANTIES

OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICES WILL BE ACCURATE, RELIABLE, ERROR-FREE, OR UNINTERRUPTED.

7. Limitation of liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PULSEGLOBA OR ITS OWNER BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING LOST PROFITS, LOST DATA, OR LOSS OF GOODWILL, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER THEORY.

OUR TOTAL AGGREGATE LIABILITY FOR ANY AND ALL CLAIMS ARISING FROM THE SERVICES IS LIMITED TO THE TOTAL AMOUNT OF FEES PAID BY YOU TO US FOR THE SERVICES IN THE TWELVE (12) MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

8. No performance guarantees

Any figures, timeframes, or outcomes described (for example, hours saved) are illustrative examples based on typical implementations. **Results vary by business, usage, and validation discipline. Past performance does not guarantee future results.**

9. Indemnification

You agree to indemnify, defend, and hold harmless PulseGloba and its owner from and against any claims, liabilities, damages, and costs (including reasonable attorneys' fees) arising from your use of the services, your violation of these Terms, or your use of any AI Content you have reviewed and approved.

10. Acceptable use

You agree not to reverse-engineer, scrape, resell raw access to, or misuse the services, and to comply with the acceptable-use policies of our underlying AI providers.

11. Governing law & venue

These Terms are governed by the laws of the State of Florida, without regard to conflict-of-law principles. Any dispute will be brought exclusively in the state or federal courts in Palm Beach County, Florida, and the parties consent to that jurisdiction and venue.

12. Changes & contact

We may update these Terms; material changes are reflected by the "Last updated" date, and continued use constitutes acceptance. Questions? Call (561) 316-6794 or use the contact form at pulsegloba.com. A mailing address is available on request.

Privacy Policy

Effective date: June 17, 2026 · Last updated: June 17, 2026

1. Who we are

PulseGloba ("we," "us," or "our") is a business-to-business technology provider operated by Michael Macchiarella in Boca Raton, Florida. We process information primarily on behalf of our business clients and collect standard business contact information.

2. Information we collect

- **Contact information you give us:** name, email, phone, company name, and details you choose to share.
- **Client-provided business data:** documents and data (emails, invoices, contact lists) processed only on the client's behalf as a service provider. We do not handle protected health information or financial-account numbers beyond what routine automation requires.
- **Usage data:** basic technical information such as browser type and pages visited.

3. How we use information

To provide and maintain our services; respond to inquiries and communicate with you; improve our services and diagnose issues; and meet legal and security obligations.

4. How we share information

We do not sell your information. We share it only with service providers who help us operate (such as AI model providers like OpenAI or Anthropic, and our hosting/email providers), limited to providing services to us; when required by law; or with your consent.

5. AI and your data

AI processing occurs in standalone, air-gapped environments isolated from clients' core systems. We do not use client data to train general-purpose AI models, and use commercially reasonable efforts to use no-data-retention provider endpoints where available.

6. Security

We maintain reasonable administrative, technical, and physical safeguards, including air-gapped architecture, encryption in transit and at rest, and access controls limiting data access to authorized purposes.

7. Data retention

Client-provided business documents are typically retained only briefly (about 30 days) after processing, then securely deleted. Contact and account information is retained while you have an active relationship with us and for a reasonable period afterward as required by law or legitimate business need.

8. Notice for Florida residents (FIPA)

Under the Florida Information Protection Act (Florida Statute 501.171), if a breach results in unauthorized access to personal information in our systems, we will provide notice no later than 30 days after discovery, to affected individuals and, where applicable, the Florida Department of Legal Affairs.

9. Notice for California residents (CCPA/CPRA)

California residents have rights under the CCPA as amended by the CPRA; as of January 1, 2023, these extend to business-to-business contact information. You have the right to know, to delete, and to correct personal information we hold. We do not "sell" or "share" personal information for cross-context behavioral advertising. To exercise these rights, contact us; we will verify and respond within the timeframes the law requires.

10. Your choices & contact

You may request access to, correction of, or deletion of your contact information. Call (561) 316-6794 or use the contact form at pulsegloba.com. A mailing address is available on request.

AI Use Notice & Responsible-AI Statement

Effective date: June 17, 2026 · Last updated: June 17, 2026

How we use AI

PulseGloba builds standalone tools that use AI for routine drafting and data work — drafting a reply, extracting figures from a document, sorting and scoring leads, flagging dates. The AI does the heavy lifting; your team makes every decision.

The Validator Methodology — a human approves everything

Every PulseGloba tool treats AI output as a **draft only**. The AI has no authority to act. It presents its work on a dashboard; a qualified person on your team reviews it, edits if needed, and clicks Approve. Nothing is sent, exported, or acted upon until that human approval happens.

AI has limits — it can be wrong

AI models can make confident mistakes. They can **hallucinate**, misread information, or produce outdated or incomplete results. Human review is mandatory, and AI output should never be relied upon without verification by a qualified person.

No autonomous action

Our tools cannot send emails or texts, update databases, move money, or execute transactions on their own. Any such action requires explicit human approval through the dashboard.

Air-gapped by design

Our tools are standalone. They do not connect to, write to, or modify your core systems. They have no write-access to your systems of record, so if the AI errs, your core business keeps running.

Your data

Client data is processed in isolated environments. We do not use it to train general-purpose AI models. See our Privacy Policy for details.

Ongoing monitoring

Our maintenance retainer includes monitoring for "drift" (AI accuracy declining over time) and tuning the AI's instructions to keep results sharp, plus a client-controlled "break-glass" switch to disable the tool instantly if ever needed.

Third-party AI providers

Our services use third-party AI models (for example, OpenAI and Anthropic). Those providers do not warrant that AI output is free of third-party intellectual-property claims. PulseGloba provides AI output on an "AS IS" basis.

Not professional advice; no guarantees

AI output is not legal, accounting, tax, or other professional advice. Descriptions of capabilities or results are illustrative, not guarantees — results vary, and past performance does not guarantee future results.

Contact

Questions about how we use AI? Call (561) 316-6794 or use the contact form at pulsegloba.com.